

## Glossary

### Cherwell Housing Strategy 2012 – 2017

<b>Affordable rents</b>	Rented housing let by registered providers of social housing to households who are eligible for social rented housing. Affordable Rent is not subject to the national rent regime but is subject to other rent controls that require a rent of no more than 80 per cent of the total market rent.  <a href="http://www.communities.gov.uk/publications/planningandbuilding/pps3housing">http://www.communities.gov.uk/publications/planningandbuilding/pps3housing</a>
<b>Affordable Warmth Network</b>	The network has a steering group comprising of key officers from the councils, NHS and United Sustainable Energy Agency. They work in partnership with other organisations such as the Fire Service, Housing Associations, Age Concern, and the Citizens Advice Bureau. The aim of the partnership is to ensure that the affordable warmth message is consistent and is reaching those residents most in need.
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<b>Alert Service</b>	A county-wide alarm service commissioned by OCC to respond to older people in the event of falls.
<b>Assured Shorthold tenancies (ASTs)</b>	The Assured Shorthold Tenancy is the default tenancy for most dwellings in England and Wales. It is a form of Assured tenancy with limited security of tenure, which was introduced by the Housing Act 1988, with important changes made by the Housing Act 1996. The assured shorthold tenancy is now the most common form of arrangement which involves a private Residential Landlord renting a property to a Tenant  <a href="http://www.communities.gov.uk/publications/housing/assuredassuredtenants">http://www.communities.gov.uk/publications/housing/assuredassuredtenants</a>
<b>Banbury Community Church</b>	As well as its core church services, Banbury Community Church provides a furniture project and runs The Hill Youth and Community Centre, and delivers the No Place Like Home Campaign in local schools. <a href="http://www.makinglifeworkd.co.uk">www.makinglifeworkd.co.uk</a>
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<b>Big Society</b>	The Big Society was the flagship policy idea of the 2010 UK Conservative Party general election manifesto. It now forms part of the legislative programme of the Conservative – Liberal Democrat Coalition Agreement. The aim is "to create a climate that empowers local people and communities, building a big society that will 'take power away from politicians and give it to people'
<b>Brighter Futures in Banbury</b>	CDC's commitment to monitor and support positive developments within 3 wards in Banbury which are listed highly on the indices of multiple deprivation.
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<b>Care Homes</b>	Accommodation aimed at older people with high needs for personnel and/or health care throughout the day and night.

<b>Cherwell Connection Project</b>	Dispersed housing and support for people with drug and alcohol problems. This service is run by Connection Floating Support Service <a href="http://www.connectionfs.org">www.connectionfs.org</a>
<b>Cherwell Refuge</b>	Cherwell Refuge is for women and their children escaping domestic abuse <a href="http://www.reducingtherisk.org.uk">www.reducingtherisk.org.uk</a>
<b>Cherwell's Allocations Policy</b>	The policy by which CDC assesses the eligibility of applicants for housing.
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<b>Energy Company Obligation (ECO)</b>	ECO will be entirely focussed on: <ul style="list-style-type: none"> <li>• the needs of the lower income and most vulnerable; and</li> <li>• those properties needing the next most cost-effective measures that do not meet the Golden Rule – for example, solid wall insulation (SWI)</li> </ul>
<b>Energy Service Companies (ESCOs)</b>	An energy service company (ESCO or ESCo) is a commercial business providing a broad range of comprehensive energy solutions including designs and implementation of energy savings projects and energy conservation,
<b>Extra Care</b>	The term 'extra care' housing is used to describe developments that comprise self-contained homes with design features and support services available to enable self-care and independent living. Extra care housing is popular with people whose disabilities, frailty or health needs make ordinary housing unsuitable but who do not need or want to move to long term care (residential or nursing homes).
<b>Flexible Home Improvement Loans</b>	CDC has worked with a number of other local authorities to make these new government funded loans available to homeowners aged 60 or over, so that a range of eligible improvements can be undertaken. These loans are a form of equity release mortgage. They are flexible because they can be repaid at any point (without penalty) either by means of regular or occasional payments, but they do not have to be repaid until the home is sold or the owner ceases to occupy it
<b>FreeSpace Pilot</b>	An emerging model to encourage older people to downsize. This may involve local authorities / RPs taking over responsibility for maintaining and renting the vacated properties at affordable rates, transferring any profit from the rental income back to the elderly person or their estate.
<b>Fuel poverty</b>	In the UK, fuel poverty is said to occur when in order to heat its home to an adequate standard of warmth a household needs to spend more than 10% of its income to maintain an adequate heating regime.
<b>GLEE</b>	Grass Roots Leading Energy Efficiency ~ retrofit project in Bicester
<b>Green Deal</b>	The Energy Act 2011 includes provisions for the new 'Green Deal', which intends to reduce carbon emissions cost effectively by revolutionising the energy efficiency of British properties.  The new innovative Green Deal financial mechanism eliminates the need to pay upfront for energy efficiency measures and instead provides reassurances that the cost of the measures should be covered by savings on the electricity bill.
<b>Health and Social Care Bill</b>	The Bill proposes to create an independent NHS Board, promote patient choice, and to reduce NHS administration costs. <a href="http://healthandcare.dh.gov.uk/factsheets/">healthandcare.dh.gov.uk/factsheets/</a>

<b>Health and Wellbeing Board</b>	Health and wellbeing boards will be a forum for local commissioners across the NHS, public health and social care and elected representatives to discuss how to work together to better the health and wellbeing outcomes of the people in their area.
<b>Hill Youth and Community Centre</b>	A Youth and Community Centre run by Banbury Community Church.
<b>Home Improvement Agency (HIA)</b>	Home Improvement Agencies are local not-for-profit organisations that provide advice, support and assistance to elderly, disabled, and vulnerable people and help them repair, improve, maintain or adapt their home to meet their changing needs. The purpose of the service is to help people to remain independent, in their own homes, warm, safe and secure.
<b>Housing needs surveys</b>	The Council's housing needs survey is a piece of research about the housing requirements across all housing tenures in Cherwell.
<b>Housing register</b>	The housing register allows CDC to register applications for social housing and assess housing need. It is maintained in accordance with the policies set out in the allocation scheme.
<b>Independent Domestic Violence Advocacy (IDVA)</b>	Offering legal and personal support to victims of domestic violence. <a href="http://www.reducingtherisk.org.uk">www.reducingtherisk.org.uk</a>
<b>JTAC</b>	Interagency Strategy Group to look at joint work with people who are known to multiple statutory service including the police, local authority, social services and health
<b>Landlords Home Improvement Grant</b>	This landlord grant is available to help improve private rented accommodation (or empty homes which can become rented accommodation) which is then made available to tenants nominated by Cherwell District Council.
<b>Licence agreements</b>	A licence to occupy a property which offers less security than a tenancy.
<b>Local Development Order (LDO)</b>	Local development orders were introduced with the Planning and Compulsory Purchase Act 2004 and allow local authorities to extend permitted development rights for certain forms of development with regard to a relevant local development document.
<b>Local Management Organisation (LMO)</b>	An organisation which is owned and managed by local people and can be a charity, industrial and provident society or a company limited by guarantee.
<b>Localism Act 2011</b>	This Act will devolve greater powers to councils and neighbourhoods and give local communities more control over housing and planning decisions. <a href="http://www.communities.gov.uk">www.communities.gov.uk</a>
<b>Lucan House, Bicester</b>	Supported housing for young parents in Biceser, Oxfordshire. Lucan House is managed by Stonham Housing (Home Group)
<b>Master planning</b>	A comprehensive form of planning often covering multiple sites to ensure a holistic approach to planning new build housing and areas of regeneration
<b>Miller Road Project</b>	An assisted self-build project for young people which ran from Novembr 2010 to January 2012.

<b>Mortgage Rescue Scheme</b>	The mortgage rescue scheme is a Government initiative that aims to help homeowners in danger of losing their homes. mortgagehelp.direct.gov.uk
<b>National Planning Policy Framework (NPPF)</b>	The draft National Planning Policy Framework was published on 25 July 2011 for consultation. The government considers this a key part of reforms to make the planning system less complex and more accessible, and to promote sustainable growth. www.communities.gov.uk
<b>Neighbourhood Planning Front Runner Status</b>	The government is supporting over 200 Front Runner projects that are helping local communities, local authorities and the government gain insight into how neighbourhood planning is working in practice. Under this scheme, a grant of up to £20,000 has been made available towards the cost of each project. There are two front runners within Cherwell.
<b>Neighbourhood Plans</b>	A current government policy. Neighbourhood planning empowers communities to shape the development and growth of a local area through the production of a neighbourhood development plan, a neighbourhood development order or a Community Right to Build Order.
<b>No Place Like Home Campaign</b>	A campaign to prevent youth homelessness which CDC ran in partnership with Sanctuary Housing and OCVV in 2008 and which was subsequently rolled out by Oxfordshire schools.
<b>No second night out</b>	A London initiative to end rough sleeping by 2012. There are plans to roll it out nationwide.
<b>OCHA</b>	Oxford Citizens Housing Association, part of the Greensquare Group and one CDC's preferred RP partners <a href="http://www.ocha.org.uk">www.ocha.org.uk</a>
<b>Older Person's Housing Forum</b>	A CDC-led forum which supports implementation of the Older Person's Housing Strategy
<b>ORCC The Oxfordshire Rural Community Council</b>	A registered charity that works to improve the quality of life for those who live or work in rural Oxfordshire. <a href="http://www.oxonrcc.org.uk">www.oxonrcc.org.uk</a>
<b>Oxfordshire Rural Housing Partnership (ORHP)</b>	The Oxfordshire Rural Housing Partnership (ORHP) was established to maximise the opportunities for rural communities across Oxfordshire, to benefit from new affordable housing, and to assist people who cannot afford to buy or rent from the open market.
<b>Oxford House, Bicester</b>	Supported Housing for young people aged 16 – 25 in Bicester, Oxfordshire. Managed by Stonham Housing (Home Group)
<b>Oxfordshire County Council (OCC)</b>	The upper tier local authority in Oxfordshire
<b>Oxfordshire Stronger Communities Alliance (OSCA)</b>	OSCA is a partnership that represents the interests of the voluntary and community sector in Oxfordshire and works to ensure that the voluntary and community sector (VCS) has the support it needs, and is recognised for its contribution to life in the county. <a href="http://www.oxfordshirepartnership.org.uk">www.oxfordshirepartnership.org.uk</a>
<b>Parents and Children Together (PACT)</b>	PACT support thousands of families every year through community projects across Berkshire, Oxfordshire and Buckinghamshire and their role as a voluntary adoption agency in London and the south east. PACT specialise in both domestic and inter-country adoption, fostering, dual approval and post-adoption support. <a href="http://www.pactcharity.org/">www.pactcharity.org/</a>

<b>Payment-by-results basis</b>	A method of commissioning. Payment by results offers financial rewards to providers if they achieve positive outcomes
<b>Personalisation</b>	<p>In 2007 The Government published “Putting People First”, A shared vision and commitment to finding new ways to improve social care in England. This paper outlined the Governments vision of enabling individuals to live independently and have complete choice and control in their lives.</p> <p>Personalisation, often referred to as the complete transformation of adult social care, also means making universal services such as transport, housing and education accessible to all citizens.</p>
<b>Places of change</b>	A funding programme delivered by the Homes and Communities Agency which CDC has successfully accessed. The funding will be used to provide housing for people at risk of homelessness
<b>Preventative services</b>	Services which aim to prevent escalation in health and social care problems. E.g. home help to older frail people to prevent admission to hospital.
<b>Private Accommodation Letting Scheme (PALS)</b>	This CDC scheme is available for those in housing need and on low incomes who are unable to rent in the private sector without some initial help.
<b>Rachel House, Banbury</b>	A scheme for young parents in Banbury, which is managed by Sanctuary Housing
<b>Registered Provider</b>	<p>Registered Providers (RPs) are independent housing organisations registered with the Homes &amp; Communities Agency under the Housing Act 1996. Most are housing associations, but there are also trusts, co-operatives and companies. CDC is one of a handful of local authorities with RP status.</p> <p>RP is the new term for RSL (Registered Social Landlord) or HA (Housing Association)</p>
<b>Returning Home Fund</b>	A fund administered by the Beacon Centre in Banbury, which allows people who are living in a transient manner to return to their original home.
<b>Review of the High Street</b>	A high profile government-endorsed review of the British high street by Mary Portas in early 2012. <a href="http://www.maryportas.com">www.maryportas.com</a>
<b>Rural Exception Sites</b>	Rural exception sites are developments adjoining the settlement boundary of a village or within villages with no settlement boundaries where affordable housing development is permitted as an exception to normal planning policy.
<b>Sanctuary Housing</b>	Sanctuary Housing is a registered housing provider. Of CDC's preferred RPs, Sanctuary owns largest proportion of stock and owns all the stock that was previously owned by CDC when it owned council housing. <a href="http://www.sanctuary-group.co.uk">www.sanctuary-group.co.uk</a>
<b>Sanctuary Scheme</b>	The Sanctuary Scheme is a multi-agency victim centred initiative which aims to enable households at risk of violence to remain safely in their own homes by installing a 'Sanctuary' in the home and through the provision of support to the household. <a href="http://www.reducingtherisk.org.uk">www.reducingtherisk.org.uk</a>
<b>Sheltered Housing</b>	Housing for people who need specially adapted accommodation and may need appropriate accommodation and support to maintain future independence
<b>Social rents</b>	Housing for which guideline target rents are determined through the National Rent Regime
<b>Southwark Habitat for</b>	A branch of the international housing charity who delivered the Miller Road Project for young people in Cherwell.

<b>Humanity</b>	<a href="http://www.southwarkhfh.org.uk/">www.southwarkhfh.org.uk/</a>
<b>Stock Condition Survey</b>	A survey of a sample of private housing stock commissioned every 4 years by CDC.
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<b>Supporting People</b>	Supporting People programme funded by Oxfordshire County Council which funds, commissions and monitors housing related support services.
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<b>Tenancy Strategy</b>	The Localism Act places a new duty on every local housing authority to publish a tenancy strategy setting out the considerations for individual social landlords regarding their own policies on the granting and reissuing of tenancies
<b>Tenant Cash-back</b>	Government proposals to give tenants control over the budget for repairs and maintenance of their homes.
<b>The Southwark Judgement</b>	A landmark ruling in social care relating to young people. The ruling found that young people aged 16 – 17 who become homeless are considered to be ‘looked after children’ and therefore responsibility of Children’s services.
<b>Troubled Families</b>	A ‘troubled family’ is a term introduced by the Coalition Government to describe families with multiple problems with multiple interventions from public services. ‘Troubled Families are of concern to the Coalition Government who have announced a range of measures to improve interventions. <a href="http://www.communities.gov.uk/communities/troubledfamilies">www.communities.gov.uk/communities/troubledfamilies</a>
<b>USEA</b>	United Sustainable Energy Agency. A not-for-profit company providing energy efficiency services to businesses and the public sector. <a href="http://www.usea.org.uk">www.usea.org.uk</a>
<b>Welfare Reform Act 2012</b>	The Act legislates for the biggest change to the welfare system for over 60 years. The main elements of the Act are: <ul style="list-style-type: none"> <li>• the introduction of Universal Credit to provide a single streamlined benefit that will ensure work always pays</li> <li>• a stronger approach to reducing fraud and error with tougher penalties for the most serious offences</li> <li>• reforms to Disability Living Allowance, through the introduction of the Personal Independence Payment to meet the needs of disabled people today</li> <li>• reforming Employment and Support Allowance to make the benefit fairer and to ensure that help goes to those with the greatest need</li> </ul>
<b>YMCA Training</b>	A national charity working from dedicated locations and employer premises throughout England to transform the lives of young people and adults through work related training and employment support <a href="http://www.ymcatraining.org.uk/">www.ymcatraining.org.uk/</a>
<b>Young people’s accommodation pathway</b>	A positive route for young people in terms of housing which may involve maintaining good family relations and prevention of homelessness. In Oxfordshire this has been agreed by statutory services and voluntary service providers working with local young people.

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<b>Green Deal</b>	<p>The Energy Act 2011 includes provisions for the new 'Green Deal', which intends to reduce carbon emissions cost effectively by revolutionising the energy efficiency of British properties.</p> <p>The new innovative Green Deal financial mechanism eliminates the need to pay upfront for energy efficiency measures and instead provides reassurances that the cost of the measures should be covered by savings on the electricity bill.</p>
<b>Health and Social Care Bill</b>	The Bill proposes to create an independent NHS Board, promote patient choice, and to reduce NHS administration costs. <a href="http://healthandcare.dh.gov.uk/factsheets/">healthandcare.dh.gov.uk/factsheets/</a>
<b>Health and Wellbeing Board</b>	Health and wellbeing boards will be a forum for local commissioners across the NHS, public health and social care and elected representatives to discuss how to work together to better the health and wellbeing outcomes of the people in their area.
<b>Hill Youth and Community Centre</b>	A Youth and Community Centre run by Banbury Community Church.
<b>Home Improvement Agency (HIA)</b>	Home Improvement Agencies are local not-for-profit organisations that provide advice, support and assistance to elderly, disabled, and vulnerable people and help them repair, improve, maintain or adapt their home to meet their changing needs. The purpose of the service is to help people to remain independent, in their own homes, warm, safe and secure.
<b>Housing needs surveys</b>	The Council's housing needs survey is a piece of research about the housing requirements across all housing tenures in Cherwell.
<b>Housing register</b>	The housing register allows CDC to register applications for social housing and assess housing need. It is maintained in accordance with the policies set out in the allocation scheme.
<b>Independent Domestic Violence Advocacy</b>	Offering legal and personal support to victims of domestic violence. <a href="http://www.reducingtherisk.org.uk">www.reducingtherisk.org.uk</a>

<b>(IDVA)</b>	
<b>JTAC</b>	Interagency Strategy Group to look at joint work with people who are known to multiple statutory service including the police, local authority, social services and health
<b>Landlords Home Improvement Grant</b>	This landlord grant is available to help improve private rented accommodation (or empty homes which can become rented accommodation) which is then made available to tenants nominated by Cherwell District Council.
<b>Licence agreements</b>	A licence to occupy a property which offers less security than a tenancy.
<b>Local Development Order (LDO)</b>	Local development orders were introduced with the Planning and Compulsory Purchase Act 2004 and allow local authorities to extend permitted development rights for certain forms of development with regard to a relevant local development document.
<b>Local Management Organisation (LMO)</b>	An organisation which is owned and managed by local people and can be a charity, industrial and provident society or a company limited by guarantee.
<b>Localism Act 2011</b>	This Act will devolve greater powers to councils and neighbourhoods and give local communities more control over housing and planning decisions. <a href="http://www.communities.gov.uk">www.communities.gov.uk</a>
<b>Lucan House, Bicester</b>	Supported housing for young parents in Bicester, Oxfordshire. Lucan House is managed by Stonham Housing (Home Group)
<b>Master planning</b>	A comprehensive form of planning often covering multiple sites to ensure a holistic approach to planning new build housing and areas of regeneration
<b>Miller Road Project</b>	An assisted self-build project for young people which ran from November 2010 to January 2012.
<b>Mortgage Rescue Scheme</b>	The mortgage rescue scheme is a Government initiative that aims to help homeowners in danger of losing their homes. <a href="http://mortgagehelp.direct.gov.uk">mortgagehelp.direct.gov.uk</a>
<b>National Planning Policy Framework (NPPF)</b>	The draft National Planning Policy Framework was published on 25 July 2011 for consultation. The government considers this a key part of reforms to make the planning system less complex and more accessible, and to promote sustainable growth. <a href="http://www.communities.gov.uk">www.communities.gov.uk</a>
<b>Neighbourhood Planning Front Runner Status</b>	The government is supporting over 200 Front Runner projects that are helping local communities, local authorities and the government gain insight into how neighbourhood planning is working in practice. Under this scheme, a grant of up to £20,000 has been made available towards the cost of each project. There are two front runners within Cherwell.
<b>Neighbourhood Plans</b>	A current government policy. Neighbourhood planning empowers communities to shape the development and growth of a local area through the production of a neighbourhood development plan, a neighbourhood development order or a Community Right to Build Order.

<b>No Place Like Home Campaign</b>	A campaign to prevent youth homelessness which CDC ran in partnership with Sanctuary Housing and OCVV in 2008 and which was subsequently rolled out by Oxfordshire schools.
<b>No second night out</b>	A London initiative to end rough sleeping by 2012. There are plans to roll it out nationwide.
<b>OCHA</b>	Oxford Citizens Housing Association, part of the Greensquare Group and one CDC's preferred RP partners <a href="http://www.ocha.org.uk">www.ocha.org.uk</a>
<b>Older Person's Housing Forum</b>	A CDC-led forum which supports implementation of the Older Person's Housing Strategy
<b>ORCC The Oxfordshire Rural Community Council</b>	A registered charity that works to improve the quality of life for those who live or work in rural Oxfordshire. <a href="http://www.oxonrcc.org.uk">www.oxonrcc.org.uk</a>
<b>Oxfordshire Rural Housing Partnership (ORHP)</b>	The Oxfordshire Rural Housing Partnership (ORHP) was established to maximise the opportunities for rural communities across Oxfordshire, to benefit from new affordable housing, and to assist people who cannot afford to buy or rent from the open market.
<b>Oxford House, Bicester</b>	Supported Housing for young people aged 16 – 25 in Bicester, Oxfordshire. Managed by Stonham Housing (Home Group)
<b>Oxfordshire County Council (OCC)</b>	The upper tier local authority in Oxfordshire
<b>Oxfordshire Stronger Communities Alliance (OSCA)</b>	OSCA is a partnership that represents the interests of the voluntary and community sector in Oxfordshire and works to ensure that the voluntary and community sector (VCS) has the support it needs, and is recognised for its contribution to life in the county. <a href="http://www.oxfordshirepartnership.org.uk">www.oxfordshirepartnership.org.uk</a>
<b>Parents and Children Together (PACT)</b>	PACT support thousands of families every year through community projects across Berkshire, Oxfordshire and Buckinghamshire and their role as a voluntary adoption agency in London and the south east. PACT specialise in both domestic and inter-country adoption, fostering, dual approval and post-adoption support. <a href="http://www.pactcharity.org/">www.pactcharity.org/</a>
<b>Payment-by-results basis</b>	A method of commissioning. Payment by results offers financial rewards to providers if they achieve positive outcomes
<b>Personalisation</b>	In 2007 The Government published "Putting People First", A shared vision and commitment to finding new ways to improve social care in England. This paper outlined the Governments vision of enabling individuals to live independently and have complete choice and control in their lives.  Personalisation, often referred to as the complete transformation of adult social care, also means making universal services such as transport, housing and education accessible to all citizens.
<b>Places of change</b>	A funding programme delivered by the Homes and Communities Agency which CDC has successfully accessed. The funding will be used to provide housing for people at risk of homelessness
<b>Preventative services</b>	Services which aim to prevent escalation in health and social care problems. E.g. home help to older frail people to prevent admission to hospital.
<b>Private Accommodation Letting Scheme</b>	This CDC scheme is available for those in housing need and on low incomes who are unable to rent in the private sector without some initial help.

<b>(PALS)</b>	
<b>Rachel House, Banbury</b>	A scheme for young parents in Banbury, which is managed by Sanctuary Housing
<b>Registered Provider</b>	Registered Providers (RPs) are independent housing organisations registered with the Homes & Communities Agency under the Housing Act 1996. Most are housing associations, but there are also trusts, co-operatives and companies. CDC is one of a handful of local authorities with RP status.  RP is the new term for RSL (Registered Social Landlord) or HA (Housing Association)
<b>Returning Home Fund</b>	A fund administered by the Beacon Centre in Banbury, which allows people who are living in a transient manner to return to their original home.
<b>Review of the High Street</b>	A high profile government-endorsed review of the British high street by Mary Portas in early 2012. <a href="http://www.maryportas.com">www.maryportas.com</a>
<b>Rural Exception Sites</b>	Rural exception sites are developments adjoining the settlement boundary of a village or within villages with no settlement boundaries where affordable housing development is permitted as an exception to normal planning policy.
<b>Sanctuary Housing</b>	Sanctuary Housing is a registered housing provider. Of CDC's preferred RPs, Sanctuary owns largest proportion of stock and owns all the stock that was previously owned by CDC when it owned council housing. <a href="http://www.sanctuary-group.co.uk">www.sanctuary-group.co.uk</a>
<b>Sanctuary Scheme</b>	The Sanctuary Scheme is a multi-agency victim centred initiative which aims to enable households at risk of violence to remain safely in their own homes by installing a 'Sanctuary' in the home and through the provision of support to the household. <a href="http://www.reducingtherisk.org.uk">www.reducingtherisk.org.uk</a>
<b>Sheltered Housing</b>	Housing for people who need specially adapted accommodation and may need appropriate accommodation and support to maintain future independence
<b>Social rents</b>	Housing for which guideline target rents are determined through the National Rent Regime
<b>Southwark Habitat for Humanity</b>	A branch of the international housing charity who delivered the Miller Road Project for young people in Cherwell. <a href="http://www.southwarkhfh.org.uk/">www.southwarkhfh.org.uk/</a>
<b>Stock Condition Survey</b>	A survey of a sample of private housing stock commissioned every 4 years by CDC.
<b>Stonham Housing</b>	Supported Housing Provider who operate under the Home Housing Group <a href="http://www.homegroup.org.uk/">www.homegroup.org.uk/</a>
<b>Supporting People</b>	Supporting People is a programme funded by Oxfordshire County Council which funds, commissions and monitors housing related support services.
<b>Tenancy Strategy</b>	The Localism Act places a new duty on every local housing authority to publish a tenancy strategy setting out the considerations for individual social landlords regarding their own policies on the granting and reissuing of tenancies
<b>Tenant Cash-back</b>	Government proposals to give tenants control over the budget for repairs and maintenance of their homes.
<b>The Southwark Judgement</b>	A landmark ruling in social care relating to young people. The ruling found that young people aged 16 – 17 who become homeless are considered to be 'looked after children' and therefore responsibility of Children's services.

<b>Troubled Families</b>	A 'troubled family' is a term introduced by the Coalition Government to describe families with multiple problems with multiple interventions from public services. 'Troubled Families are of concern to the Coalition Government who have announced a range of measures to improve interventions. <a href="http://www.communities.gov.uk/communities/troubledfamilies">www.communities.gov.uk/communities/troubledfamilies</a>
<b>USEA</b>	United Sustainable Energy Agency. A not-for-profit company providing energy efficiency services to businesses and the public sector. <a href="http://www.usea.org.uk">www.usea.org.uk</a>
<b>Welfare Reform Act 2012</b>	The Act legislates for the biggest change to the welfare system for over 60 years. The main elements of the Act are: <ul style="list-style-type: none"> <li>• the introduction of Universal Credit to provide a single streamlined benefit that will ensure work always pays</li> <li>• a stronger approach to reducing fraud and error with tougher penalties for the most serious offences</li> <li>• reforms to Disability Living Allowance, through the introduction of the Personal Independence Payment to meet the needs of disabled people today</li> <li>• reforming Employment and Support Allowance to make the benefit fairer and to ensure that help goes to those with the greatest need</li> </ul>
<b>YMCA Training</b>	A national charity working from dedicated locations and employer premises throughout England to transform the lives of young people and adults through work related training and employment support <a href="http://www.ymcatraining.org.uk/">www.ymcatraining.org.uk/</a>
<b>Young people's accommodation pathway</b>	A positive route for young people in terms of housing which may involve maintaining good family relations and prevention of homelessness. In Oxfordshire this has been agreed by statutory services and voluntary service providers working with local young people.